A C Wharton, Jr.

Mayor

October 22, 2008

The Honorable Deidre Malone Chairman, Shelby County Board of Commissioners 160 N. Main, Suite 450 Memphis, TN 38103

Dear Chairman Malone:

Pursuant to the rules and regulations governing the Shelby County Head Start Policy Council Community Advisory Board, I hereby nominate Mauricio Clavo, Doug Imig, Eva Mosby, Heather Stephens, and Lois Williams for appointment and Michelle Sanders for reappointment.

The term of service for Mauricio Clavo, Doug Imig, Eva Mosby, Heather Stephens, and Lois Williams will begin November 5, 2008 and expire November 5, 2009, for a period of one year. The term of service for Michelle Sanders will begin November 5, 2008, expiring on November 5, 2009, for a period of one year.

For your use, biographical information is attached and approval of the Board of Commissioners will be appreciated.

Sincerely,

A C Wharton, J

Mayor

ACW/lar

Enclosure

SUMMARY

I. <u>Description of Item</u>

This resolution appoints five new members and reappoints one member to the Shelby County Head Start Policy Council Community Advisory Board.

II. Source and Amount of Funding

III. Contract Items

- A. Type of Contract N/A
- B. Terms N/A

IV. Additional Information Relevant to Approval of this Item

The Shelby County Head Start Policy Council Community Advisory Board members are appointed for a term of one year. This will be the first term for Mauricio Clavo, Doug Imig, Eva Mosby, Heather Stephens and Lois Williams and the second term for Michell Sanders.

Board Members

Appointments	Resolution Date	Expire Date	Member Since	Race	Term
Head Start Policy Council C	Community Advisory	Board			
Ms. Dorothy Johnson	11/05/2007	11/05/2008			1
Mr. Jose Leon	11/05/2007	11/05/2008			1
Ms. Susan Ratner	11/05/2007	11/05/2008			1
Ms. Michelle Sanders	11/05/2007	11/05/2008			1
Ms. Katy Spurlock	11/05/2007	11/05/2008			1
Mr. Bennie Walker	11/05/2007	11/05/2008			1

Head Start Policy Council Attendance

Michelle Sanders attendance

Total meetings – 10

Total attended – 8

	Head Start Policy Cancel	
	Board/Commission	Division of County Government
Ì	Name: Mauricio Calvo	
	Date of Birth: 06/25/75 Race Hope	anic M V F
	Business Name: <u>Latino Memphio</u>	
	Business Address: 2838 Hickory Hill Zip:	58115 Phone 901-366-5882
1	E-mail Mauricio @ Latino Memphis.org	Fax 901-366-5799
-	Education: B-S- Business Christian	Brothers University
	Name of Spouse: Anc Y. Villa Number of	
į	Home Address: 8665 Roundtree Pl Zip 3	8016 Phone 901-386-3747
1	Resident of Shelby County	
ı	Have you ever been convicted of a felony? Yes No ligive authorization to Shelby County Government to requestreent perform a background check. Yes No	uest that the Shelby County Sheriff's
ě	also understand that other sources including the official sand a check of outstanding balances owed to department may be performed.	state websites listing sexual predators its and offices of county government
Ĺ	List any affiliation or ownership interest you have in any and if such business contracts with or sells products or ser	business, corporation, or partnership, vices to Shelby County Government.
_	Director, Latino Merphy, -no corner	
_	Shelby County.	
L	ist members of family, where employed, and whether or sells products or services to Shelby County Government.	r not their employer contracts with or
-	Ana Y. Villa, wife, Christian Brothe	ero University - emplayer
_	Unknown if contracto exist.	
		y forman olds.
		Signature
		10/21/08 Date
(1	For Office Use Only)	
N	Attendance Record (if applicable) lo. of Meetings No. Attend	No. Absent
	Disposition: Approval Resolution	ttem #

NOTICE TO ALL PROSPECTIVE APPOINTEES TO SHELBY COUNTY BOARDS, AUTHORITIES OR COMMISSIONS

Pursuant to Resolution #26 adopted July 26, 1993, as amended, each person who submits his or her name for nomination to serve on a board, authority, or commission subject to approval by the Shelby County Board of Commissioners shall submit a list of all private county, social, athletic or professional clubs of which that person is a member. In the event it is determined that any such clubs are disciminatory in choosing their members on the basis of race, sex, or religion, the Shelby County Board of Commissioners may use this information in voting to reject the nominee.

Pursuant to the aforementioned Resolution you are hereby required to list all private country, social, athletic or professional clubs of which you belong.

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3	YMCA	to Cityon	TOPOCIC	<u>n</u>			
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List bel le memi	low any of the at bers.	foremention	<u>.</u> / .	hich you b	elong that	do not	hav
List belle memi	ow any of the at bers.	oremention	ned clubs of w	hich you b	elong that	do not	hav

List below any of the aforementioned clubs of which you belong that do not have minority group members (e.g., African American, Hispanic, Asian).

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2	^/	la	<del></del>
3			
4			

Do any of the aforementioned clubs of which you belong discriminate in selecting members based on race, sex, or religion?

Circle Below: Yes No

Submitted: Maricio (aluo	
(Print Name)	
Signature: ( ( ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) (	
Date: 10/21/08	

## GRATUITY DISCLOSURE FORM

**Shelby County Ethics Commission** 

Mauricio Calvo	
DATE OF GRATUITY	
NATURE AND PURPOSE OF THE GRATUITY	
n/a	
•	:
	<u></u>
NAME OF THE OFFICIAL, EMPLOYEE, APPOINTE WHO RECEIVED THE GRATUITY	E, OR FAMILY MEMBER
NAME OF THE OFFICIAL, EMPLOYEE, APPOINTE WHO RECEIVED THE GRATUITY	E, OR FAMILY MEMBER
NAME OF THE OFFICIAL, EMPLOYEE, APPOINTE WHO RECEIVED THE GRATUITY	E, OR FAMILY MEMBER
NAME OF THE OFFICIAL, EMPLOYEE, APPOINTE WHO RECEIVED THE GRATUITY  W/G  NAME OF THE PERSON OR ENTITY THAT PROVI	
who received the gratuity	
who received the gratuity	
who received the gratuity	DED THE GRATUITY

7.	DESCRIPTION OF THE GRATUITY	
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	n/a	
8.	COST OF THE GRATUITY (If cost is unknown by the person giving the gratuity, then the person a good faith estimate of the cost of the	PROP diving the gentuit, about
have i appoi disclo	The information contained in this Grate orting documentation or materials referenced nd correct to the best of my knowledge, informot given, directly or indirectly, any gratuity to the (including spouse and immediate fam sed and I affirm that I have not violated the himent Code of Ethics.	herein or submitted herewith, is mation and belief and affirm that or any elected official, employee of
Signat	Manico Cha Manico Cha	16/21/08 Date
Print N	Jame	

#### Mauricio Calvo

8665 Roundfree Place • Memphis, TN 38016 • (901) 386-3747 • Mauricio@LatinoMemphis.org

#### **EDUCATION**

Christian Brothers University, B.S. Business Administration / Marketing.

May 1997

#### **PROFILE**

Strategy - Management - Sales

As a freelance entrepreneur, I have developed strength in creating ideas and strategic planning. As a manager of small and medium size operations. I have learned to maximize resources and to "wear many hats." As a sales driven individual, I am people oriented and believe in the power of personal relationships, teamwork and meeting consensus.

## PROFESSIONAL EXPERIENCE

#### Latino Memphis, Inc.

July 2008-Present

Director. Plans and directs all aspects of the organization's policies, objectives, and initiatives. Responsible for the short- and long-term profitability and growth of the organization. Plans and directs all aspects of the organization's fund-raising policies and development initiatives. Identifies changes in the work environment or competitive strategies and evaluates, adjusts or redrafts the organization's plan and philosophy accordingly.

## Licensed Real Estate Agent.

May 2001-June 2008

Affiliate Broker. An agent is a "liaison" between the buyer and the seller; a manager who coordinates the many parties involved in a transaction, from appraisers to insurance agents, banks and attorneys. I received extensive training about the Memphis market and real estate law. I have been affiliated with Prudential, Remax and most currently with Eagle R.E.

Property Manager / Leasing Agent. Through my involvement with developer Makowsky Ringel Greenberg, I learned the commercial side of real estate. My responsibilities included leasing and managing a portfolio of retail, office and warehouse space throughout the city.

## SA-BE, Pallets & Containers Manufacturer.

January 2006 - February 2008

Sales / General Manager. Long time friend and mentor, Sam Ross, who created the concept of Fantastic Sam's, invited me to join his pallet brokerage firm. After helping him land the biggest account for the company, Sam decided to venture into manufacturing pallets and crates. As General Manager of that operation, I was involved from day one on the acquisition of the land, forming the production team and overseeing the day to day operations of the plant, sales, purchasing, human resources and distribution. At age 80, Sam's health has created circumstances that will lead to the closure of this enterprise.

## Merkado. Hispanic Food Distributor

1999

Owner. After leaving Hadin's Sysco to launch a venture as a food broker, I realized that there was a niche in the Hispanic food market not currently serviced by any local distributor. Merkado, which means market, carried specialized ethnical food items. After two years of growth, high overhead cost and low margins made profitability unreachable for the start-up.

### Hardin's Sysco. Food Distributor

Marketing Associate. My first "real job" after college gave me extensive formal and informal training in the areas of sales and product knowledge. I credit Sysco with much of the basis of my professional career.

#### DEVELOPMENT

- Bilingual English / Spanish
- Leadership Memphis, Graduate 2001
- Latino Memphis, Board Chair 2003
- Family: wife, local artist Yancy Villa-Calvo, daughters Anna and Carolina
- Favorite Book: The 7 Habits of Highly Effective People, Steve Covey
- La Prensa Latina, Hispanic Newspaper, Editorial Contributor, 2003 2005
- City of Memphis Mayor's Multicultural Affairs Committee past member
- Memphis Area Association of Realtors: Past member. Fair Housing Committee past member. ABR -Accredited Buyer Representative
- Memphis Tourism Foundation Board Member

Board/Commission		Division of County Government	
Name: DOV6145	R. 1116	5, Ph. D.	
Date of Birth: 7 - 10 - 6 7	Rece WHI	TE M X F	
Business Name: URBA	N CHILD	INSTITUTE	
(50)	- LECTED CONT	38105 Phone 678-1360	
E-mail 1)   MIGO MEM	Men (a)	Saves Fillerie D70	
E-mail V) M 1660 MEM	1415, END	.Fax	N / 16
Education: 13.A., ST.MAR	1's COLLEGE OF	MARYLAND, M.A. 104.10. 100 of Children 2 1001 Phone 901-276-886	50°
Name of Spouse: <u><u><u>KATHY</u> <u>RY</u></u></u>	DER, M.O. Number	of Children Z	1
Home Address: 1678 AUT	UMN AVE Zip	34112 Phone 90/-276-846	p
Resident of Shelby County 10	years.		
Have you ever been convicted of a I give authorization to Shelby Col Department perform a background	a felony? Yes I unty Government to re I check. YesX	No X equest that the Shelby County Sheriff's No	
f also understand that other source and a check of outstanding balar may be performed.	es including the officia noes owed to departm	I state websites listing sexual predators ents and offices of county government	
Ust any affiliation or ownership in and if such business contracts with	iterest you have in an h or sells products or s	y business, corporation, or partnership, ervices to Shalby County Government.	
colle nonducte or centices to Shell	ov County Government	or not their employer contracts with or	ρH
	SPOUSE)	PHYSICIAN VA - MEMI	
NO CONTRACTS	THAT WE	KNOW OF W/S. C.	
		Then In	
	• •	U Signature	
		10-22-08	
		Date	
(For Office Use Only) Attendance Record (if applicable) No. of Meetings Disposition:	No. Attend	No. Absent	
	***************************************		

# NOTICE TO ALL PROSPECTIVE APPOINTEES TO SHELBY COUNTY BOARDS. AUTHORITIES OR COMMISSIONS

Pursuant to Resolution #26 adopted July 28, 1993, as amended, each person who submits his or her name for nomination to serve on a board, authority, or commission subject to approval by the Shelby County Board of Commissioners shall submit a list of all private county, social, athletic or professional clubs of which that person is a member. In the event it is determined that any such clubs are disciminatory in choosing their members on the basis of race, sex, or religion, the Shelby County Board of Commissioners may use this information in voting to reject the nominee.

Pursuant to the	e aforementioned Resolution	you are hereby	required t	o list all
private country, social, at	hietic or professional clubs of	which you belor	۱g.	

1 NONE	
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List below any of the aforementioned clarate members,	lubs of which you belong that do not have
. / .	
1 N/A	
2	

List below any of the aforementioned clubs of which do not have minority group members (e.g., African American, H	you belong that lispanic, Asian).
1 N/A	
2	
4	
Do any of the aforementioned clubs of which you be in selecting members based on race, sex, or religion?  Circle Below: Yes No	long discriminate
Submitted: DOV6145 1416	
Signature: (Print Name)  Date: 10 · 22 · 04	

## **GRATUITY DISCLOSURE FORM**

Shelby County Ethics Commission

NAME	NONE	
date of gr	ATUNY	
NATURE AN	D PURPOSE OF THE GRATUITY	
NAME OF THE	IE OFFICIAL, EMPLOYEE, APPOINTEE, C VED THE GRATUITY	OR FAMILY MEMBER
NAME OF TH	ie person or entity that provided	THE GRATUTY
ADBRESS O	F THE PERSON OR ENTITY THAT PROVI	IDED THE GRATILEY

7.	DESCRIPTION OF THE GRATUITY		
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true a have appoi disclo	The information contained in this Gra orting documentation or materials reference and correct to the best of my knowledge, info not given, directly or indirectly, any gratuity intee (including apouse and immediate fail psed and I affirm that I have not violated the roment Code of Ethics.	d herein or submit ormation and belief to any elected offic nlly members) that	ted herowith, is and affirm that ial, employee o i has not beer
@lmna	1 den de	/O·	22.08
	Dov6LAS 1416	2 442	

## Doug Imig

Doug Imig is director of the Center for Urban Child Policy at the Urban Child Institute and professor of political science at the University of Memphis. His work concerns the political representation of children in America, and the formation and political activity of social movements. Doug earned his Ph.D. from Duke University in Political Science and was on the faculty at the University of Nevada, Las Vegas, and a visiting scholar at Harvard University before coming to Memphis. He is married to Kathy Ryder, a physician at the Memphis VA. They have two children, Olivia, 9 and David, 6.

	Board/Commission	Division of County Government
	Name: Eura E. Mosby	
	Date of Birth: 05 18 60 Race B	MF 🗶
	Business Name: Department of Human	Services
	Business Address: 170 N. Main. 9th Flow?	ip: 38103 Phone (901) 543-7351
		Fax (901) 543-6084
	Education: Master of Public Administration	$\sim$
	Name of Spouse: Rosky Number	per of Children
	Home Address: 4771 Rocky Knob Dv Zip	38116 Phone (961) 332-9272
	Resident of Shelby County 22 years.	
	Have you ever been convicted of a felony? Yes if give authorization to Shelby County Government to Department perform a background check. Yes X	No X request that the Shelby County Sheriff's No
	I also understand that other sources including the office and a check of outstanding balances owed to depart may be performed.	int of the support of the
	List any affiliation or ownership interest you have in a and if such business contracts with or sells products or	services to Shelby County Government.
4		
	List members of family, where employed, and whethe sells products or services to Shelby County Governmen	r or not their employer contracts with or not.
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		1 14
		Good to Basly
		Signature
		Date
	(For Office Use Only) Attendance Record (if applicable)	
	No. of Meetings No. Attend Disposition:	No. Absent
	ApprovalResolution	Tr

List below any of the aforementioned clubs of which you belong that do not have minority group members (e.g., African American, Hispanic, Asian).
1 N/A 2
3 4
Do any of the aforementioned clubs of which you belong discriminate in selecting members based on race, sex, or religion?
Circle Below: Yes No
Submitted: Eua E. Mashy
Signature: (Print Name)
Date: 10/21/08

# NOTICE TO ALL PROSPECTIVE APPOINTEES TO SHELBY COUNTY BOARDS, AUTHORITIES OR COMMISSIONS

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Pursuant to the aforementioned Resolution you are hereby required to list all private country, social, athletic or professional clubs of which you belong.

1 Leadushia		
2 Tennence	Government Exceptive Institute (TGEI)	
4 Boord Man	hy Department of Human Jewice Voluntea Support Commit	ille
5 Board Mc	ber - New Direction, Inc	
6	AND DESCRIPTIONS AND	
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8		
List below any of t female members.	ne aforementioned clubs of which you belong that do not have	
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$\frac{2}{3} - \frac{1}{1}$		
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## GRATUITY DISCLOSURE FORM

Shelby County Ethics Commission

DATE OF GRAT	JITY
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NAME OF THE O	FFICIAL EMPLOYEE APPOINTEE OF FAMILY
NAME OF THE OWHO RECEIVED	FFICIAL EMPLOYEE APPOINTEE OF FAMILY
N/A	FFICIAL, EMPLOYEE, APPOINTEE, OR FAMILY MEMBE THE GRATUITY
NAME OF THE P	FFICIAL, EMPLOYEE, APPOINTEE, OR FAMILY MEMBE THE GRATUITY

7.	DESCRIPTION OF THE GRATUITY
	NA
8.	COST OF THE GRATUITY (if cost is unknown and not reasonably discernible by the person giving the gratuity, then the person giving the gratuity shall report a good faith estimate of the cost of the gratuity.)
_	A/A
have appoi disclo	The information contained in this Gratuity Disclosure Form, and an orting documentation or materials referenced herein or submitted herewith, I and correct to the best of my knowledge, information and belief and affirm that not given, directly or indirectly, any gratuity to any elected official, employee of the cincluding spouse and immediate family members) that has not bee used and I affirm that I have not violated the provisions of the Shelby Countryment Code of Ethics.
Inst	2 hosly 10/21/08
Signa Ev Print N	E. Mosby

Eva E. Mosby

4771 Rocky Knob Dr. Memphis, TN 38116 901-332-9272 (Home) 901-543-7821 (Work)

Objective:

To utilize my skills and expertise to allow further career development.

## Experience:

# Field Management Director 2 - 08/08 - present - Tennessee Department of Human Services, Memphis, TN

- Provides overall leadership, direction, management for the implementation of the Family Assistance personnel, offices, and programs to include Families First, Food Stamps, TennCare/Medicaid and Child Care Certificate for Memphis and Shelby County.
- Directs, provides guidance and assigns work to the Field Management Directors 1 in the district.
- Coordinates program administration with State Office Policy Directors to ensure timely and effective policy implementation for Family Assistance programs. Ensures accountability in the administration and development of Department programs through continuous performance management designed to achieve measurable outcome goals,
- Develops and maintain effective working relationships with all sections of the Department that have staff located in the district. Fosters and maintains effective relationships with other state and local public agencies as well as community partners.
- Plans and executes staff assignment, building management and operational changes to address the needs of staff. Ensures that the local offices establish and monitor effective customer service model and assess client service outcomes.

## District Director - 11/02 - 08/08 - Tennessee Department of Human Services, Memphis, TN

- Responsible for providing leadership, direction and management of the Family Assistance Programs (Food Stamps, Families First, Child Care Certificate and Medicaid/TennCare) in Shelby County.
- Serve as a direct contact with the Department of Human Services state office in Nashville. Work closely with the District Administrator and the state Family Assistance Directors to ensure accountability in the administration of the Department programs.
- Directly supervisor six program supervisors, three program coordinators and an administrative secretary. Provide leadership to over 500 employees in Shelby County. Work with the program supervisors to assess the effectiveness of the program and to improve the operation and the management skills.
- · Hold monthly meeting with the forty field supervisors, three program coordinators, ten office supervisors and the six program supervisors in Shelby County. Meet with the Families First contractor on a monthly basic. Serve as a liaison with the other community organization.

## Technical Assistant/Interim District Director - 01/01 - 11/02 - University of Memphis, Memphis, TN

- * Ensure that each contractor successfully completes the terms and conditions of their grant. Ensure effective program outcomes by providing for the technical assistance needs of Families First contractors.
- Implement expeditious corrective actions in a cooperative endeavor between the Tennessee Department of Human Services and the local contractors.
- Served as the Interim Director from May 2001 through November 2002 same job duties as above.

## Program Coordinator - 12/97-01/01 - Tennessee Department of Human Services, Memphis, TN

Monitor program policy administered by Field Staff/conduct training for field staff. Work with District and State Office staff to improve Tennessee's Food Stamp programs. Assist the District and State Office in monitoring the broad spectrum of quality programs.

## Field Supervisor - 07/96 - 12/97 - Tennessee Department of Human Services, Memphis, TN

- Provided assistance to frontline staff in Family Assistance at the Local Level to ensure timely and accurate benefits.
- Submitted weekly/monthly report to program supervisor/identified training needs and monitored the case manager performance. Interacted with parents and communication organization regarding the Families First Program.

Eligibility Counselor II - 08/86-07/96 - Tennessee Department of Human Services, Memphis, TN

- Determined eligibility for Medicaid, AFDC and food stamps. Review, interpret and apply policy and procedures.
- Encode information in the computer system and exercise total quality management. Served on a Case Management Task Force to the Commissioner of Family Assistance.

### Education:

2002 - 2006 University of Memphis, Memphis, TN - Master in Public Administration Delta State University, Cleveland, MS-B.A. Business Administration - Finance 1978-1980 Northwest Mississippi Junior College, Senatobia, MS

### Interests:

Member of Tennessee Department of Human Services (Shelby County) Volunteer Support Committee, Tennessee Government Executive Institute and Leadership Memphis.

## Board Member:

Methodist Extended Care Hospital (MECH) New Direction, Inc

References

Available Upon Request

Board/Commission	Division of County Government
Name: Heather Stephen	
Date of Birth: 5/22/73 Ra Business Name: Franklin Col	ce Black M (F)
Business Name: Franklin Col	vey Priducts, Inc
	- Ave zip: 38117 Phone 901-763-1492
E-mail Store 7068@fresklincweyf	reducts.comFax 901-763-3365
Education: Bachelor of Scie	nce
Name of Spouse: Dale Stephens	
Home Address: 3260 Powers Rd	MphSzip38128 Phone 901-334-8608
Resident of Shelby County	
Have you ever been convicted of a felony? I give authorization to Shelby County Gov Department perform a background check.	Yes No X ernment to request that the Shelby County Sheriff's Yes X No
I also understand that other sources included and a check of outstanding balances owe may be performed.	ng the official state websites listing sexual predators d to departments and offices of county government
and if such business contracts with or sells	u have in any business, corporation, or partnership, products or services to Shelby County Government.
Stephens Signs	Design is my husbands
business. No Contra	cts with Shelby County Government
List members of family, where employed, sells products or services to Shelby County	and whether or not their employer contracts with or Government.
none	
	Hoffer Skylens
	10 21 08 Date
(For Office Use Only)	
Attendance Record (if applicable)	No. Absent
Disposition:	Resolution [tem#

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1	Delta Sigma Thata Soronty, Inc.
2	
3_	
4 _	
5_	
6_	
7_	
8_	
List b	below any of the aforementioned clubs of which you belong that do not have mbers.
1	None

List below any of the aforementioned clubs of which you belong that do not have minority group members (e.g., African American, Hispanic, Asian).

1	None
2	
3	
4	

Do any of the aforementioned clubs of which you belong discriminate in selecting members based on race, sex, or religion?

Circle Below: Yes (No)

Submitted: Heather Stephens
(Print Name)

Signature: Wolfher Stydens

Date: 10/31/08

## **GRATUITY DISCLOSURE FORM**

**Shelby County Ethics Commission** 

	her Stephens
DATE OF GRAT	ипу
<u>na</u>	
NATURE AND F	PURPOSE OF THE GRATUITY
na	
NAME OF THE	OFFICIAL, EMPLOYEE, APPOINTEE, OR FAMILY MEMB
	OFFICIAL, EMPLOYEE, APPOINTEE, OR FAMILY MEMBI O THE GRATUITY
WHO RECEIVE	
WHO RECEIVE	O THE GRATUITY
NAME OF THE	PERSON OR ENTITY THAT PROVIDED THE GRATUITY

7.	DESCRIPTION OF THE GRATUITY	
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8.	COST OF THE GRATUITY (if cost is unknown by the person giving the gratuity, then the report a good faith estimate of the cost of	person giving the gratuity shall
	Λα	
true have appo discl	The Information contained in this Gorting documentation or materials reference and correct to the best of my knowledge, in not given, directly or indirectly, any gratuit bintee (including spouse and immediate flosed and I affirm that I have not violated ernment Code of Ethics.	ced herein or submitted herewith, is formation and belief and affirm that I by to any elected official, employee or amily members) that has not been
	edher Stepleno	10/21/08 Date
Print	eather Stephens	

3260 Powers Rd Memphis, TN 38128 (901)334.8608

### Objective

I am seeking the opportunity to join the team of a company that will embrace my professional experience and talents to enhance the overall nature and vision of the company.

### Experience

### **Customer Service Manager**

June 2008-Current FranklinCovey Products, Inc.,

- Oversee all customer service and sales standards
- Oversee all merchandising and new floor plans
- Maintained acceptable level of retention and shrink
- Complete daily, weekly, and monthly reporting and tracking
- Increase sales through business development efforts
- Hire staff to support appropriate busy and slow seasons
- Coach and train all employees on sales and service expectations

#### **Substitute Teacher**

August 2008- Current Memphis City Schools

 Oversee lesson instructions and maintain classroom order in the absence of the teacher

## **Tennessee Gateway Tutor**

March-May 2008 Memphis City Schools

- Assist teacher in thoroughly covering each Specific Performance Indicator
- Partnered with teacher in lesson planning
- Created incentive program to help motivate students
- Maintained tracking to manage recognition/rewards for students

#### Branch Manager, Assistant Vice-President

2002-2006 SunTrust Banks, Inc (National Bank of Commerce)

Oversee all sales, service, and operations of the branch

- Lead team in reaching annual goals in the areas of Personal Deposits & Loans,
   Business Deposits & Loans, Mortgage, and Investments
- Manage and sustain over \$37 Million in outstanding deposits and over \$9 Million in outstanding loans
- Ensure completion of all mandatory compliance training of all branch employees
- Maintain above company average in customer service ratings to increase retention and consistently acquire new banking relationships
- Manage, coach, and develop all branch employees
- Conduct Weekly Sales meetings, daily morning huddles and daily evening debriefs

#### Assistant Branch Manager, Bank Officer

2001-2002 SunTrust Banks, Inc (National Bank of Commerce)

- Assist the branch manager in all sales, service, and operations of the branch
- Oversee all managerial duties in the absence of the Branch Manager

### **Manager-in-Training**

2000-2001 SunTrust Banks, Inc (National Bank of Commerce)

- Completion of management training program
- Gained knowledge & experience as a banker in products, services, policies and procedures

### Store Manager

1997-2000 Lerner New York

- Oversee all sales and inventory
- Oversee all merchandising and new floor plans
- Maintained acceptable level of retention and shrink
- Hired staff to support appropriate busy and slow seasons
- Coached and trained all employees and members of management

### Education

**Lane College** Jackson, Tennessee 1991-1995

- Bachelor of Science, Biology
- Meharry Medical College, Summer Internship 1992

### **Accomplishments**

Branch Manager of the Year 2004, National Bank of Commerce Retail Management School Certificate, SunTrust Banks, Inc Personal Banker Certificate, National Bank of Commerce Barret School of Banking (Sophomore year completed)

## Community Involvement

Shelby County Head Start Policy Council, Vice-Chairman City Changers of Memphis, Board of Directors STAR Academy Charter School, PTO Primary Prep Head Start, Policy Committee

Board/Commission	Division of County Government
Name: Lois W. Williams	
Date of Birth: 1-21-51 F	African Race American M F X
Business Name: Shelby County School	8
Business Address: 160 S. Hollywood St	Zip: 38112 Phone 901-321-2538
E-maillwilliame@scakl2.org	Fax 901-321-2649
Education: Master's Degree in Educa	ation
Name of Spouse: N/A	Number of Children 1
Home Address: 114 Island Place	Zip <u>38103</u> Phone 901-521-1995
Resident of Shelby County 22 years	<b>.</b>
Have you ever been convicted of a felony? I give authorization to Shelby County Got Department perform a background check.	ernment to request that the Shelby County Sheriff's
f also understand that other sources included and a check of outstanding balances own may be performed.	ling the official state websites listing sexual predators ed to departments and offices of county government
List any affiliation or ownership interest ye	ou have in any business, corporation, or partnership, products or services to Shelby County Government.
None	
List members of family, where employed, sells products or services to Shelby Count	and whether or not their employer contracts with or Government.
Courtney D. Williams Commun	ications Manager — International
Paper/Savannah Mill	
	Sper W. Williams
	Signature
Disposition:	httendNo. Absent
Approval	Resolutionitem#

# NOTICE TO ALL PROSPECTIVE APPOINTEES TO SHELBY COUNTY BOARDS, AUTHORITIES OR COMMISSIONS

Pursuant to Resolution #26 adopted July 26, 1993, as amended, each person who submits his or her name for nomination to serve on a board, authority, or commission subject to approval by the Shelby County Board of Commissioners shall submit a list of all private county, social, athletic or professional clubs of which that person is a member. In the event it is determined that any such clubs are disciminatory in choosing their members on the basis of race, sex, or religion, the Shelby County Board of Commissioners may use this information in voting to reject the nominee.

Pursuant to the aforementioned Resolution you are hereby required to list all private country, social, athletic or professional clubs of which you belong.

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4						<del></del>
5	 		 •			
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List below any of the aforementioned clubs of which you belong that do not have female members.

7	N/A
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List below any of the aforementioned clubs of which you belong that do not have minority group members (e.g., African American, Hispanic, Asian).

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2									 	· · · · · · · · · · · · · · · · · · ·	
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Do any of the aforementioned clubs of which you belong discriminate in selecting members based on race, sex, or religion?

Circle Below: Yes No

Sub	mitted:

Lois W. Williams

(Print Name)

Signature:

Date:

10/21/08

PAGE 05

## **GRATUITY DISCLOSURE FORM**

Shelby County Ethics Commission

DATE OF GRATUITY	;
N/A	
NATURE AND PURPOSE OF THE GRATUITY	
N/A	
	V
NAME OF THE OFFICIAL, EMPLOYEE, APPOIN WHO RECEIVED THE GRATUITY	ITEE, OR FAMILY MEMBER
N/A	

	DESCRIPTION OF THE GRATUITY	
	n/a	
	Organia de	
8.	COST OF THE GRATUITY (If cost is by the person giving the gratuity, to report a good faith estimate of the	unknown and not reasonably discernible ten the person giving the gratuity shall cost of the gratuity.)
	N/A	
9.	The Information contained in	sus Gratuity Dibciosura Form and an
true have appo diac	porting documentation or materials r and correct to the best of my knowle not given, directly or indirectly, any pintee (including spouse and imme	eferenced herein or submitted herewith, I dge, information and belief and affirm that gratuity to any elected official, employee of diate family members) that has not bea
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true have appo diac Gove	porting documentation or materials a and correct to the best of my knowled a not given, directly or indirectly, any plintee (including apouse and imme closed and I affirm that I have not vi	eferenced herein or submitted herewith, I dge, information and belief and affirm that gratuity to any elected official, employee of diate family members) that has not bea

## Lois Washington Williams

114 Island Place, Memphis, TN 38103 901-521-1995

Lwwms@bellsouth.net

## **PROFESSIONAL PROFILE:**

- Over thirty years of administrative and teaching experience with a strong combination of curriculum development, program implementation, strategic planning, professional development and client resolution knowledge
- Effective leader, communicator and motivator with a proven record of meeting deadlines, multi-tasking, developing staff training, and maximizing resources
- Demonstrated success handling employee relations, state and federal programs, labor law, disciplinary procedures, payroll and benefits administration
- Computer proficient in Windows for Macintosh, Microsoft Windows XP, Excel, PowerPoint, Word, Outlook

## PROFESSIONAL EXPERIENCE:

## Assistant Superintendent - Human Resources

Shelby County Schools; Memphis, Tennessee, 2006-Present

- Manage employment actions such as recruitment, interviewing, recommendations and placement
- Plan, organize, control, and administer the District's personnel services and programs.
- Develop and implement procedures for recruitment, interviewing and hiring prospective employees
- Conduct hearings, administer grievances and disciplinary measures and serve as employee mediator
- Represent school district and implement contracts in the collective bargaining process.
- Monitor compliance with local, state and federal mandates including No Child Left Behind
- Serve as Federal Rights Coordinator for the school district

### Director of Classified Personnel/Director of Human Resources

Shelby County Schools; Memphis, Tennessee, 1999-2006

- Directed recruitment, selection and placement of school and district-wide staff
- Developed, maintained, and implemented human resources policies and procedures.
- Determined staffing requirements for schools and departments.
- Negotiated and implemented Memorandum of Understanding.
- Developed in-service programs for support staff.

## Principal- Dogwood Elementary/ Ross Elementary

Shelby County Schools; Memphis Tennessee, 1995-1996 and 1997-1999

- Assumed responsibility for the organization, implementation and administration of all school functions
- Supervised 1350 students and a staff of 100 certificated and support staff
- Exerted leadership in the instructional program to meet the needs of students served
- Maintained and enhanced superior academic goals by evaluating teaching/learning environment
- Communicated with parents concerning students' needs to maintain high behavioral standards

## Instructional Supervisor-Shelby County Schools Board of Education (1996-1997)

- Instructional leader in developing and implementing district-wide elementary mathematics curriculum
- Assisted teachers in the development of effective instructional strategies
- Conducted professional growth programs, workshops, and in-service activities
- Served as Liaison between the Department of Instruction and schools

## Curriculum Coordinator- Crump Elementary (1992-1995)

- Assisted daily administration and operation of k-5 school with 1300 students and 73 faculty members
- Conducted focused needs assessments and curriculum analyses
- Decreased administrative disciplinary referrals by creating systematic, progressive disciplinary plan
- Served as principal's designee in special education forums
- Chaired Student Assistance Program
- Developed in-service and staff development activities

### ADDITIONAL TEACHING EXPERIENCE

17 years of classroom teaching experience in various educational communities to include Tennessee, Pennsylvania, Georgia, Kentucky and Texas

### **EDUCATION**

East Texas State University; Texarkana, TX

Master of Education

## North Texas State University; Denton, TX

Bachelor of Science in Secondary Education

Postgraduate studies at the University of Memphis, Bucknell University, and Northeastern University

References available upon request

		Division of County Governm	ent :
Name: Michelle Sa	ndees		
Date of Birth:	Race Black	MF	
Business Name: ////////////////////////////////////	Jexual Assau	t Resource Cer	
Business Address: 2675 MM			20
=-mail <u>Michelle,Jameisb</u>	<u>memphistn.gov</u> fa	274-2769	
Education:	, ,		
Name of Spouse:	Number of (	Children	
Home Address: 5146 Picke	HCOVE Zip 38	109 Phone 859-48	69
Resident of Shelby County $\underline{\mathcal{SO}}$	years.		
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also understand that other source and a check of outstanding baland may be performed.	s including the official sta ces owed to departments	te websites listing sexual pro and offices of county gove	edators mment
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For Office Use Only)	ployed, and whether or no County Government.	hickelle Sande Signature 10/21/08	
List members of family, where emisells products or services to Shelby  For Office Use Only)  Attendance Record (if applicable)  to, of Meetings	ployed, and whether or no County Government.	hickelle Sande Signature 10/21/08	

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List below any of the e members.  1 2 3	aforementioned clubs of which yo	ou belong that do not ha

List below any of the aforementioned clubs of which you belong that do not have minority group members (e.g., African American, Hispanic, Asian). Do any of the aforementioned clubs of which you belong discriminate in selecting members based on race, sex, or religion? Circle Below: Yes No Submitted:

**MSARC** 

Signature:

Date:

## GRATUITY DISCLOSURE FORM

Shelby County Ethics Commission

DATE OF GRATUITY	
NATURE AND PURPOSE OF THE GRATUITY	
NAME OF THE OFFICIAL, EMPLOYEE, APPOINTER WHO RECEIVED THE GRATUITY	e, or family member
NAME OF THE PERISON OR ENTITY THAT PROVID	DED THE GRATISETY

7.	DESCRIPTION OF THE GRATUITY	
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8.	COST OF THE GRATUITY (If cost is unknoby the person giving the gratuity, then the report a good faith estimate of the cost of	Berson diving the evaluate as at
have appol discid	The information contained in this Grotting documentation or materials reference and correct to the best of my knowledge, in not given, directly or indirectly, any gratuity intee (including spouse and immediate facted and I affirm that I have not violated to ment Code of Ethics.	ed herein or submitted herewith, is formation and belief and affirm that to any elected official, employee or amily members.) that here were the complete that here were that the complete
M	chelle Sunders	10/21/08
Signa	ture	Date /

## Michelle Sanders, CMSW

Ms. Sanders received her Bachelor of Science Degree in Psychology at Tennessee State in University. Prior to continuing her education, she worked for Davidson County Community Health Agency as a caseworker and Shelby County Juvenile Court as a detention monitor. While in graduate school at The University of Tennessee Knoxville College of Social Work she pursued research in working with cancer patients and adolescents. She has over 10 years of experience working for profit and non profit agencies. Her career background has focused on helping others either obtain tangible resources, career development or facilitating training seminars that contributes to the company growth through diversity, employee moral and organizational development.

Currently, Ms. Sanders works as a Sexual Assault Counselor with Memphis Sexual Assault Resource Center. Ms. Sanders clinical specialty areas include working with survivors of trauma and with individuals diagnosed with Post Traumatic Stress Disorder. She values group therapy which she facilitates a support group for female adolescents of sexual assault along with providing individual therapy, advocacy and educating our community on responding to sexual assault trauma.

Ms. Sanders most rewarding accomplishment to date is being a mother and friend to her five year old son **MYLES.**